2019 ConsERT Retreat August 5 & 6 | Pre-retreat August 4 Crystal Springs Resort - Minerals Hotel 1 Stonehill Drive, Vernon, NJ 07462

Schedule of Events (subject to adjustments):

Sunday, August 4th Early Arrival

ConsERT Member informal gatherings for networking. Informal Gathering at 6:00 P.M. –

Monday, August 5th

9:00 A.M. – 9:50 A.M. Arrival, Registration & Continental Breakfast

Location: Diamond A

9:50 – 10:00 A.M. Welcome and Board Report from Michael E. Moran, Jr. – ConsERT President and President &

CEO, The Palace Theatre, Stamford, CT.

Location: Diamond B

10:00 – 12:00 P.M. Performing Arts Readiness

Presenter Ellen Korpar Location: Diamond B

12:00 – 1:30 P.M. Lunch Location: Diamond A

1:30 - 3:00 P.M. Dynamic Pricing – Moderator Martin Kagan

Panelists: Rich Rundle - The Booking Group Vince Rieger – Shubert Ticketing

Harry Tomasides - Digonex Technologies

Location: Diamond B

3:00 – 4:30 P.M. Secondary Ticketing – Moderator Cory Ness

Panelists: Jason Berger - Allshows.com

Joe Kane - Ticket Master

Anna Laitin – Consumer Reports

Location: Diamond B

4:30 – 5:00 P.M. Break and check into hotel rooms

5:00 – 5:30 P.M. FOCUSED BREAKOUTS – Topics and Panelists TBA

ConsERT Inc. members get together for focus groups to share the latest challenges, successes and issues impacting their operations. *Please send us your ideas for roundtable topics and panelists*.

Location: TBD

5:30 - 6:00 P.M. Agent Pitch Sessions

ConsERT Inc. agent members share the exciting opportunities presenting members have to add to

their venue line-ups.

Location: Diamond B

6:00 – 7:00 P.M. ConsERT Networking Cocktail Hour

Everyone is invited to gather so ConsERT members, spouses, significant others and guests reconnect,

debrief and catch up on the day. Cash Bar.

Location: Pre-Function

7:00 – 8:30 PM Conference Retreat Banquet

Relax and enjoy a sumptuous buffet dinner with lively conversation.

During dessert we will be treated to entertainment provided by Larry Stevens

Location: Diamond A

8:30 PM Evening Networking and Gathering

Informal get-togethers to complete a long day. All are invited.

Tuesday, August 6th

8:00 – 9:00 A.M. Full Buffet Breakfast and Networking

Location: Diamond A

9:00 – 10:00 P.M. Session Tech, Backline, What do you need & how to get it. Moderator Al Schaefer

Panelists: Jonathan Pierce – Newton Theater, Anthony Cioffi – Boulevard, Mark Rafinski – State Theatre,

Chris Ball - Director of Production Mayo Performing Arts Center

Location: Diamond B

10:00 – 10:30 A.M. Break and Networking. Check out of hotel rooms.

10:30 – 12:00 P.M. Session Digital Marketing. Panelists: Maxie Groebner – Studio 6

J. P. - The Newton

Luca Cusolito - Creative Enabler

Location: Diamond B

12:00 – 1:30 P.M. Closing Luncheon

Retreat Assessment Questionnaires & Wrap up

Location: Diamond A

1:30 – 2:00 P.M. ConsERT Board Meeting

Thank you! Travel Safely!